

The Honorable Marsha J. Pechman

UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF WASHINGTON  
AT SEATTLE

	)	No. C 07-475 MJP
	)	
DIANNE KELLEY and KENNETH HANSEN,	)	DECLARATION OF KHIOTA
	)	THERRIEN IN SUPPORT OF
Plaintiffs,	)	MICROSOFT'S OPPOSITION TO
v.	)	PLAINTIFFS' MOTION FOR
	)	CLASS CERTIFICATION
MICROSOFT CORPORATION, a Washington	)	
corporation,	)	
	)	
Defendant.	)	
_____	)	

Khiota Therrien declares as follows:

1. I am an Online Product Manager for Microsoft Corporation in Redmond, Washington. I have held this position since 2002. In April of 2006, I began working on Windows-Vista related Web postings and activities but continued to work on other tasks as well. Since June of 2006, I have focused on Windows Vista-related Web postings and activities. In this position, I work with Windows marketing professionals to manage Web projects and oversee the official Microsoft Web presence for Windows Vista. I make this declaration based upon my personal knowledge acquired in this position.

2. On May 18, 2006, Microsoft posted several Web pages on the Internet describing all aspects of the Windows Vista Capable program, including the "Premium

THERRIEN DECLARATION IN SUPPORT OPPOSITION TO  
CLASS CERTIFICATION -- 1

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1 Ready” designation, the various editions of Windows Vista and their features, and the  
2 “Upgrade Advisor,” which allowed users to determine which edition of Windows Vista they  
3 could load onto their existing XP machine. True and correct copies of these Web pages,  
4 which I have confirmed the content of, are attached as the following exhibits. Exhibits A, C,  
5 D, and E show the web pages as they appeared on May 23, 2006, just a few days after the  
6 launch. Exhibits B and F were added later. All of them remained posted, with some changes  
7 that are not relevant here, until at least the general release of Windows Vista on January 30,  
8 2007. Prominent links to these Web pages were posted on [www.microsoft.com](http://www.microsoft.com) during this  
9 time.

10 3. Exhibit A: [www.windowsvista/getready/capable](http://www.windowsvista/getready/capable) page, which describes the  
11 Windows Vista Capable and Premium Ready PC programs as of May 23, 2006.

12 4. Exhibit B: [www.windowsvista/getready/editions](http://www.windowsvista/getready/editions) page, which contains a  
13 “Features” chart with checkmarks that clearly shows that Windows Vista Home Basic does  
14 not include the Aero user interface. This page was posted as of November 19, 2006.

15 5. Exhibit C: [www.windowsvista/getready/editions](http://www.windowsvista/getready/editions) pages, which describe each  
16 of the Windows Vista editions as of May 23, 2006.

17 6. Exhibit D: [www.windowsvista/features](http://www.windowsvista/features) pages for “home,” for “business,” and  
18 for “everyone.” These pages describe the features in detail, broken down by edition and  
19 customer category, as of May 23, 2006.

20 7. Exhibit E: [www.windowsvista/getready/upgradeadvisor](http://www.windowsvista/getready/upgradeadvisor) pages, from the  
21 Upgrade Advisor Beta version (released in May 2006). The Upgrade Advisor Release  
22 Candidate version was released in September 2006, and the final Upgrade Advisor version  
23 was released in November 2006. All of these Web pages, and the Upgrade Advisor tool they  
24 contained, were designed to help PC owners determine whether they could upgrade their  
25 existing PCs with the Windows XP operating system installed to an edition of Windows  
26

1 Vista. The FAQ section of these pages clearly stated that the "...new user experience  
2 Windows Aero require[s] advanced or additional hardware."

3 8. Exhibit F: [www.windowstvita/getready/express](http://www.windowstvita/getready/express) upgrade page, which explains  
4 the Express Upgrade program and contains links to the Windows Vista Capable and Windows  
5 Vista editions pages.

6  
7 I declare under penalty of perjury that the foregoing is true and correct.

8 Executed on November 16, 2007.

9  
10   
11 Khiota Therrien